



Student Satisfaction Survey for AY 2019-2020

To conduct student satisfactory survey a common questionnaire with the help of Google form was prepared and given to University students. The purpose of this survey is to measure the student satisfaction levels based on their experiences with college facilities: infrastructure, physical facilities, and student support services, teacher communication, teaching quality, teaching resources and teaching environment etc. The survey was conducted with the help of Google form, which was designed as per guidelines, and the link was circulated among students. Google sheets and excel format was used to analyse the responses from the students. Total 1227 students participated in the survey. The survey was conducted on following points:

1. Curriculum
2. Teaching Learning
3. Facilities and academic infrastructure,
4. Research atmosphere
5. Student support

Total 30 questions were formulated for the above points.

Depending on the point the responses were graded as excellent, good, satisfactory, average and poor. For some questions the responses were- always, usually, occasionally, rarely, never and for a few questions yes/no.

This year due to lockdown because of Covid - 19 pandemic, online teaching was carried out from March 2020. So questions were also asked regarding online teaching and online examinations.

Overall the students have expressed satisfaction about the teaching faculty. Many have appreciated that teachers illustrate concepts through examples and applications, institutes conduct remedial classes, teachers use student centric methods, such as experiential learning, participative learning and problem based learning for enhancing learning experiences. Teachers encourage students to express and clarify their doubts in class. Students have appreciated the teacher's attitude towards teaching and fairness in evaluation. Most of the students were satisfied with the syllabus covered and the teaching style of the teachers. Some of the students felt that every professor had a different personality which enabled them to learn different aspects of the course and life in general from each one of them. Faculty members are approachable and available whenever required. Majority of the students have appreciated orientation programmes conducted by the institutes. The students have expressed satisfaction regarding the mentorship programme, grievance redressed system and counselling cell.

Due to COVID the institutes had to conduct online teaching. Majority of the students have given positive feedback about online teaching and the efforts taken by the teachers to conduct these classes. They expressed satisfaction on the infrastructure of the institutes, the teaching halls and audio-visual facilities available. Students of our College have appreciated the eco-friendly nature of the building and its environs which made them feel close to nature.



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Students expressed satisfaction on the research methodology classes, the orientation and emphasis given to research, the exposure to interdisciplinary research and support provided by the faculty to explore new opportunities. Availability of the fee concession from the university as well as facility of the various scholarships to the meritorious students. About 80% percent student was overall satisfied with curriculum and teaching-learning. Majority of the students were happy about the remaining points.

Some the suggestions given by the students are –

- They felt that canteen facilities in the campus needed to be improved with respect to sanitation and ambience.
- E-library and library automation to be strengthened
- Online resources can be increased and ICT facilities to be strengthened Increase the funding on research and for presentation in conferences. Campus needs to have coffee vending machines,
- Increased internet speed.